



# The London Free Press

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### Business Integrity Award goes to family-run janitorial service

**Hank Daniszewski, Business Reporter**  
The London Free Press

November 4, 2005

A family-owned janitorial service scooped up the eighth annual Business Integrity Award this year.

Mike and Joanne Malerba founded Metropolitan Maintenance in 1980.

Their company received the award, sponsored by the Better Business Bureau of Western Ontario, yesterday at a breakfast ceremony at the London Convention Centre.

The Malerbas emigrated from Italy and Mike Malerba worked as a janitor before starting his own business.

"He felt he could do more. He felt he could put his own experience into practice and be his own boss," said son Mark Malerba, who now works as the company's business development manager.

Mark Malerba was a year old when his parents founded the business. He earned a degree from the Richard Ivey School of Business and spent two years in consulting before joining the family business. "It was always something I knew I would be doing eventually."

Metropolitan Maintenance, on Adelaide Street near Dundas Street, has about 100 employees and provides maintenance



**PROUD:** The Malerba father-an-son team behind Metropolitan Maintenance picked up the Business Integrity Award from the Better Business Bureau of Western Ontario yesterday at a breakfast meeting at the London Convention Centre. Son Mark, left, is manager of the business development and father Mike is president of the company. CREDIT: THE LONDON FREE PRESS/ Susan Bradnam

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service for both private- and public- sector buildings.

Malerba said the company prides itself on professional standards.

All employees receive extensive training and the company was one of the first maintenance companies in Canada to receive ISO9001:2000 registration.

The winner of the integrity award is allowed to choose the recipient of a \$2,500 scholarship donated by the Rotary Club of London.

The 2004 winner, Theresa Ferraro of Angelo's Italian Bakery and Deli, announced that last year's scholarship went to two employees, Laura Waller and Helen Kovacevic, who both attend the University of Western Ontario.



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